Patient Care Plan (estimate) Remote Signatures & Deposits (rev. 10/11/21)

All Patient Care Plans (estimates) must have a an owner/agent signature and now clients can sign them in hospital, parking lot or anywhere in the world right from their phone. These remote signature PCPs can be sent via text or email directly from ezyVet. Clients will also acknowledge that the low-end deposit is required for hospitalized patients as well as select their resuscitation (CPR) preference for their pet. Once signed and submitted, the sender will receive a memo notification that it has been completed.

To send a PCP for remote signature:

- 1. Once the estimate has been created and given a name, click S CALC DEPOSIT (100%) if the patient is going to be hospitalized.
- 2. Update the estimate Status to "Pending Approval". Pending Approval
- 3. Click SAVE
- 4. Click on the Attachment tab and click the "+" next to .
- 5. Select "REMOTE SIGN Estimate(Document)" template and click "Load Template".
- 6. Click SAVE.
- 7. Next to "Send for Signature", click the drop down arrow to select either to send an email or text.
- 8. Use the "REMOTE SIGN ESTIMATE PCP" template and send it.
- 9. The sender will then receive a "Remote signature complete" memo notification upon completion and you can view the signed document in the attachments section of the estimate.

E SEND FOR SIGNATURE

Send an SMS

10. Update the patient's CPR status in the purple patient record and send the payment request (see below) if patient is to be hospitalized.

To then send the Pay Deposit Request for hospitalized patients:

- Update the estimate Status to "Approved".
 Click SAVE.
 Click PAY DEPOSIT.
- 4. Select the "Payment" icon and confirm estimate total is correct. Payment
- 5. Click 🖺 PAY .
- 6. Send it via email, text, or both.
- 7. The sender will then receive a "Payment Accepted" memo notification upon completion.